

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted via the USPTO EFS Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: February 13, 2009

/Stacey Bussey/
Stacey Bussey**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Roy Hirst

Serial No: 10/727,694

Filing Date: December 4, 2003

Examiner: Matthew J. Ludwig

Art Unit: 2178

Conf. No: 8657

Title: QUALITY ENHANCEMENT SYSTEMS AND METHODS FOR TECHNICAL DOCUMENTATION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION DATED NOVEMBER 14, 2008

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following comments.